

FEES, COMMISSIONS, AND OTHER ASSOCIATED CHARGES/ COSTS

1. General information

1.1 The Client acknowledges that all relevant fees, costs, and charges are clearly presented on the Company website. Before placing any orders with the Company, the Client confirms that they have reviewed, understood, and accepted the applicable costs, charges, and fees, as well as the methods used for their calculation and application.

1.2. The Client is fully responsible for all applicable taxes in their country of residence, as well as any taxes arising from their trading activities using the Company's Services.

1.3. The Client acknowledges that deposit, inactivity, and withdrawal fees apply to the trading account, as imposed by the Company.

1.4. Withdrawal requests will be handled from Monday to Friday, between 9AM and 1PM (GMT+3). Requests submitted before 10AM (GMT+3) will be processed on the same day, while those received after 10AM (GMT+3) will be processed on the following business day. Please be aware that no requests will be processed on bank holidays (as designated by the Payment Service Provider) or during weekends (Saturday and Sunday).

1.5. Upon receipt of a withdrawal instruction from the Client, the Company will process the request within five (5) business days. Please be aware that it might take a few extra working days for the funds to be credited to your account, depending on the financial institution and withdrawal method you have chosen. The Company has no control over the timeframe required for the funds to reach the Client's account and, as such, assumes no liability for any delays that may arise from the credit institution, processing company, or payment service provider.

2. Deposits and Withdrawal Policy

2.1. The Client is able to add funds to their trading account at any time during the term, provided that the account has been verified in line with the Company's policies. This can be accomplished using the payment methods and currencies accepted by the Company. Deposits may be made through bank transfer, SWIFT, e-wallet, Debit/Credit card, or any other electronic money transfer method approved by the Company, as long as the Client is the account holder. Details of deposit fees can be found on the Company's website.

Please be aware that the Company does not accept cash deposits.

2.2. Payments from third parties to the Client's account are not permitted. The Client acknowledges that funds will only be deposited into their trading account after they have submitted the necessary KYC (Know Your Customer) documents, and the Company has confirmed that the sender is the Client.

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Risk Warning: Trading involves significant risk. Please trade responsibly.

2.3. The Company retains the right to request information and/or documentation at any time to verify the origin and/or source of the funds. This applies particularly to large deposits; for further details, please consult the KYC policy and deposit threshold section. Such documentation may include copies of credit/debit cards, SWIFT wire transfers, SEPA transfers, and proof of ownership for cards from the issuing bank.

3. Withdrawals

3.1. The Company will process withdrawals of Client funds upon receiving a valid request from the Client, using the methods that were originally employed for the deposit and are currently accepted by the Company.

3.2. To enhance security and safeguard Client funds, withdrawal instructions must be submitted either through the Client's trading account via the Company's online trading system or by sending an email with the withdrawal request to Customer Support at support@trade24seven.com

3.3. Clients are responsible for ensuring that their withdrawal request includes all necessary information and is accompanied by the appropriate documentation.

Such documents include, but are not limited to:

- I. Copies of the credit or debit card utilized for the deposit;
- II. Bank statements or IBAN details, as well as copies of SWIFT/SEPA documentation for wire transfers;
- III. Any additional documentation that the Company considers necessary to verify the source of funds, in compliance with the relevant AML laws and regulations, which may be updated periodically.

Note: For withdrawal requests of 1,000 USD or more, we may require Source of Funds documentation as part of our verification process.

3.4. Before a withdrawal can be processed, the Company must:

- I. Confirm that the withdrawal request contains all required information and that the Client's account number, name, and banking details match those provided during the account registration. If the Client submits incorrect instructions or information, the Company may not be able to correct the error. It is the Client's responsibility to provide accurate information.
- II. Ensure that the transfer is made to the original account from which the funds were deposited into the Client's account, whether this is a bank account, a payment system account, or another account as agreed upon by the Company and the Client.
- III. Verify that the account receiving the transfer is owned by the Client.
- IV. Check the available balance for withdrawal.

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- V. At the time of payment, confirm that the Client's balance is greater than the amount specified in the withdrawal request, including all applicable fees, and that there are no open positions associated with the account making the withdrawal request.

3.5. Verify that the client has submitted all the required KYC and other documentation requested by the Company, which includes:

- I. Valid Passport or Identification Card
- II. Proof of Address
- III. Copies of Credit/Debit Cards, IBAN certificate
- IV. Bank/Card Statements, SWIFT, and SEPA wire copies

3.6. Submit the payment instruction to the relevant Bank or Merchant Provider and follow up to obtain the necessary bank confirmation for the outward transfer or credit.

3.7. If your account is fully verified and you have made at least one trade, your first withdrawal will be free of charge. If your account is not fully verified or, although verified, and you have made at least one trade, a minimum withdrawal fee of 3% (or the equivalent in your account currency) will apply. More information on applied fees can be found in the withdrawal request or by contacting customer support or sales.

4. Inactivity Fees

4.1. If there are no transactions in your Trading Account for a period of one (1) month or longer, we will impose an inactivity fee (described below) and deduct it from your current balance (or the equivalent amount in your account currency). This fee helps maintain the ongoing availability of your Trading Account.

Inactivity period	Monthly inactivity fee
First 30 days	0 USD
Every 30 days	100 USD